



Quality Policy & Objectives

Prepared by: Alfredo Laureles
Date: 2/4/2021
Rev Date: 3/11/2024

Dept: WIT
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QUALITY POLICY

Wi-Tronix is dedicated to delivering outstanding customer satisfaction.

We are committed to consistently delivering products and services which meet or exceed customer requirements through world class leadership, continual improvement, talent management, recognition and exemplifying Wi-Tronix's values in everything we do.

The Wi-Tronix Quality Management System is based upon defect prevention and continuous improvement. Each Wi-Tronix team member has the specific responsibility and accountability to produce and deliver a quality product.

QUALITY MISSION STATEMENT

Consistent with the Wi-Tronix Quality Policy and in support of the strategic objective to – Build in and continuously enhance quality into all our products and services and business processes, Wi-Tronix is committed to:

1. Delivering innovative, high-quality products and services that enable our customers to improve the safety and operational efficiency of their businesses.
2. Providing a safe and transparent work environment that fosters continuous learning and improvement.
3. Maximize stakeholder value by eliminating waste, maximizing efficiency, and institutionalizing repeatable processes in everything we do.

2024 QUALITY OBJECTIVES:

In support of our strategic quality objective, we are committed to:

1. NPS of 50
2. % of Employee recommending Wi-Tronix as a Place to Work of 85%
3. 110,000 hours 90-day MTBF for Violet
4. 99.95% Back Office (Wi-Tronix and BNSF) Sampling Availability 90-day average
5. 80% attainment of SLO for SEV 0,1,2' & 2 defect closure
6. Violet Consolidated First Pass Yield (Burn-in Preparation Test thru Burn-in) of 90%.

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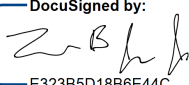
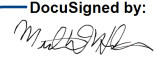

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Top Management Approvals:

Name	Title	Signature	Date
Lawrence Jordan	President and CTO	DocuSigned by:  E323B5D18B6E44C...	Apr-05-2024
Michael Heilmann	Executive VP and COO	DocuSigned by:  F0AAFC38B8C4B9...	Mar-29-2024
Mike Bellavance	Director of Quality	DocuSigned by:  11D951D83C794F9...	Apr-01-2024

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